MDD SCANNERS SOP

PS Form 3849 in place of MDD Signature Capture SOP

In order to assist with social distancing, USPS Letter Carriers should start utilizing a PS Form 3849 when delivering signature required items in place of having the customer sign on the MDD Scanner.

- 1. Hand a PS Form 3849 to the customer.
- 2. Request the customer obtain their own pen or pencil to sign the PS Form 3849.
- 3. Scan the parcel barcode then Press Enter.







Select Delivered

Select Delivery Location

Capture customer Signature and address

- 4. Select Delivered
- 5. Select Delivery Location
- Ask the customer to extend the signed PS Form 3849; carrier will scan the PS Form 3849 capturing the Customer's Signature and Address
- Advise the customer they can keep the PS Form 3849. Thank the Customer and leave package with customer.